



## Shropshire Music Service

### Online Lessons - Instructions for Parents and Carers

If you wish your child to have online lessons from Shropshire Music Service:

Please send an email containing the following to [admin@shropshiremusicservice.org.uk](mailto:admin@shropshiremusicservice.org.uk).

- Your name
- Child's Name
- Instrument
- School
- Instrumental teacher

We will ask the child's instrumental teacher to contact you via your email address to confirm the time and day of the lesson (it is envisaged that the lesson will take place at the same time each week).

Please download 'Zoom' onto your chosen device using the same email address to sign up.

The teacher will then schedule the lesson and you will receive an 'invitation via email.

Lessons will be covered by the standard SMS terms and conditions on the Shropshire Music Service Website

### Supplementary Terms and conditions for Online Instrumental lessons

By supplying Shropshire Music Service with your email address and requesting lessons for your child, you are agreeing to the following additional terms and conditions:

1. Online lessons are a temporary solution to the problems caused by the Covid-19 pandemic. Once Schools reopen and SMS is able to visit, lessons will return to normal
2. Shropshire Music Service will pass the parent email to the relevant teacher who will then contact the parent to arrange lesson times.
3. Parents must be present when online lessons are being delivered. If it is not clear that a parent or carer is nearby, the lesson will not continue.
4. A suitable internet connection with audio and video hardware needs to be available. We are not able to provide any equipment or technical support
5. The lesson will take place using only the 'Zoom' platform. It is free and readily available by searching the word zoom.
6. The lesson must take place in a communal area of the house.
7. Pupils must have their instruments and music ready.
8. Where possible they should have a music stand and a suitable chair if they usually use one
9. Pupils must be fully dressed in appropriate clothes.
10. Zoom must be used for the lesson only. Any other enquiries should be directed to Shropshire music service at the following address [admin@shropshiremusicservice.org.uk](mailto:admin@shropshiremusicservice.org.uk)
11. Lessons will, where possible, be delivered by the pupil's regular teacher. However, where this is not possible, an alternative teacher may be asked to deliver the lesson. This teacher will display his or her ID badge clearly.